A new customer is someone who has not had another policy of the same type from Co-op Insurance within the last 12 months. Applicants for insurance are subject to normal underwriting criteria. Calls may be monitored or recorded for security and training purposes. As per matrix the following wording should be included "Calls to 0800 numbers are free from both UK landlines and mobile phones. Lines are open from 8am-8pm weekdays, 8am-5pm Saturdays and 9am-4pm Sundays.

- * Offer available to new customers who are Co-op Members and who take out a new home combined buildings and contents insurance policy directly from Co-op Insurance between and including 17/05/2018 to 17/07/2018. Policies must start on or before the 15/08/2018 and must be in force for a minimum of 30 days. Your quotation must match your coverages with your existing insurer, including optional extras. If we don't beat your existing renewal price, the difference and £1 will be refunded to you onto the card that you used to pay for your policy or deposit for your policy within 70 days of us receiving your valid documentation. You will be required to send us proof of your renewal documentation within 30 days of purchasing your policy to GTB@cfs.coop. Policies from cashback sites and price comparison sites are excluded. The offer is not eligible to customers in Northern Ireland. Cannot be used in conjunction with any other offers. For full Ts and Cs, go to coop.co.uk/gtb. Promoter: Co-op Insurance.
- ** £50 Co-op Food vouchers available to new customers who buy a home combined buildings and contents insurance policy directly from Co-op Insurance from 18/12/2017 to 20/09/2018. Policies must start on or before the 19/10/2018. Your policy must be in force for a minimum of 30 days. Vouchers will arrive within 75 days of your policy start date. Vouchers accepted in Co-op Group Food stores and participating independent co-operatives. Policies bought via price comparison sites and cashback sites are excluded. For full Ts and Cs visit coop.co.uk/bagsmore. Promoter: Co-op Insurance.

For details and full terms and conditions of the Membership scheme, visit coop.co.uk/membership or call 0800 023 4708 to discuss your Membership. Opening times are weekdays 9am-7pm, Saturdays 10am-4pm, excluding bank and public holidays.

Co-op Insurance is a trading name of CIS General Insurance Limited; registered in England and Wales under company number 29999R. Registered Office: CIS Building, Miller Street, Manchester M60 0AL.