

# Talkback

About your Leader



Here's a snapshot of this year's Talkback About Your Leader results for Legal & Life Planning.

## Behaviours you think managers do well:

### Headline results

Response Rate

61% ↑ 2 vs. 2018



Communicate in a clear and concise way

Have open and honest conversations

Create an environment where team members can be themselves

Leadership Index

80% ↑ 7 vs. 2018

## What you would like them to do more:



Help team members build and/or progress their career

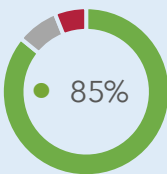
Ask for feedback on themselves

Support team members to learn and grow

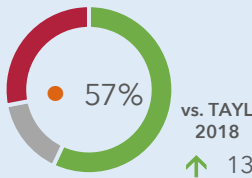
Engagement index

63% ↓ 2 vs. 2018

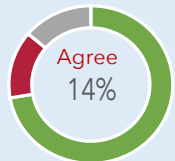
I feel trusted to do the right thing



I have appropriate involvement in decisions which affect me at work



In the last 12 months I have experienced an incident which made me feel unsafe at work



## Top 3 things you value most about working here



You value the difference we make to our members and communities



You enjoy working together as a team



You value the pay and benefits

## Top 3 things you think we need to improve



You'd like to see improvements to our technology and IT systems



You'd like to see improvements to pay and benefits



You'd like more opportunities for career progression